

Refurbishing Services

CERTIFIED REFURBISHING SERVICE FOR YOUR EXISTING MOBILE COMPUTING CARTS



Add-On Data provides healthcare organizations with **high-quality new and refurbished mobile point-of-care information technology equipment and unsurpassed customer service**. Our reputation has been built one satisfied customer at a time, and we are committed to building many more long-term relationships. We accomplish this is by offering **the best point-of-care healthcare technology equipment**, coupled with competitive pricing and outstanding customer support.

There are a number of benefits for refurbishing your existing solutions versus buying new:

- **GREEN AND GOOD FOR THE ENVIRONMENT** — lower your carbon footprint, reduce landfills, prolong useful life
- **PRESERVING YOUR INVESTMENT** — get the maximum value and extend the useful life of your previous capital investment
- **OPERATING EXPENSE VS. CAPITAL EXPENDITURE** — Stretch your capital budget by refurbishing, typically an operational expense
- **PRESERVE CASH** — Refurbishing your gear to like-new condition costs significantly less than new
- **NO NEED TO RETRAIN STAFF TO NEW TECHNOLOGY** — It's the same technology they already use, just updated and refreshed for additional years of useful life
- **NO NEED TO SPEND TIME ON LENGTHY PILOTS OR EVALUATIONS**

Hospitals, healthcare facilities, medical practices, and other organizations, both large and small, are not immune to economic uncertainty and significant reimbursement challenges. Rather than expending capital budgets to replace older point-of-care technology items, many are now exploring creative options like refurbishing and updating existing items to like-new or “better-than-new” condition.

OUR REFURBISHMENT PROCESS

Add-On Data has developed a **stringent and comprehensive two-stage refurbishing process** that is applied to each and every piece of used equipment **guaranteeing the highest-quality** like-new product:

STAGE 1: COSMETIC REFURBISHMENT

After an initial physical condition check, each unit is disassembled, thoroughly cleaned and disinfected, sanded, primed and painted as necessary **using the highest quality materials** by our factory-trained staff. The end-result is that every piece of equipment is completely functional and free of all blemishes.

Once all cosmetic upgrades have been completed; the point-of-care device is reassembled and examined by our quality control engineers before moving into the technical refurbishment process.

STAGE 2: TECHNICAL REFURBISHMENT

Our extensive refurbishment experience and large parts inventory allows Add-On Data engineers to refurbish mobile technology cart and point-of-care equipment according to the original manufacturer's specifications. Engineers and technicians, equipped with the latest testing equipment, **verify the functionality of all technical parameters and conditions.** Any, and, all non- or under-performing parts and components are replaced or repaired according to the guidelines set forth by the manufacturer.

Next, the unit is completely reassembled and ready to undergo further testing and calibration. All existing accessories, peripherals and modules commonly used with the equipment are reintroduced so overall operation and effectiveness can be verified.

UPGRADES/OPTIONS

Refurbishment offers an opportunity to **upgrade mobile point-of-care systems** with additional upgrades and options that were not included, or available, at the original time of purchase.

ADD-ON DATA'S UPGRADE/RETROFIT SERVICES OPTIONS INCLUDE:

- Adding power systems to non-powered carts
- Replace/update existing DC mobile power systems
- Update/replace cart technology items (laptops, desktops, monitors, etc.)
- Wireless network integration
- Peripheral integration (i.e. barcode Scanners, Retina Scanners, mobile printers, etc.)
- Software updates/upgrades
- Software imaging – allowing for a fully functional cart at time of delivery
- Staging and deployment
- Asset tagging
- Customization
- Theft prevention

Once all technical upgrades have been completed; the point-of-care device is re-inspected by our quality assurance engineers before being prepped for delivery to your loading dock or department.

All refurbishment work is completed on-site in our 10,000 square foot facility located in Wilmington, MA by our own factory-trained technicians who are certified by leading manufacturers like Ergotron, Flo, Rubbermaid, and others. Refurbished products include a **60-day warranty** with optional extended warranties and protection plans available.

WHY ADD-ON DATA?

Add-On Data healthcare experts can guide you toward achieving optimal efficiency for all your technology requirements. Let us assist you with selecting the appropriate equipment and technology to improve access to patient information at the point of care and improving patient care and quality.

So what sets Add-On Data apart from other IT firms? Simple. It's about how we relate to our clients.

Add-On Data ceases to think like a vendor and works as an extension of your team, allowing you to focus fully on your business needs with:

- Configuration and Deployment Services
- Certified partner status with several renowned technology companies
- Rental Programs
- Skilled technology experts and engineers
- 24 X 7 help, technical support and service is only a phone call away
- Free Healthcare Grant Search and Optional Grant Writing

Our experienced professionals can turn your healthcare technology investments into a powerful advantage.

Learn More. Call Add-On Data Today!



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